

Letter of Authority

Please sign & return

Date:	
MPAN/MPRN:	
Type of utility:	
Customer name:	
Business name:	
Main business address:	

Dear Sir/Madam

I have appointed XLN Energy to act on our behalf regarding issues relating to the supply of utilities with your company.

XLN Energy Ltd are authorised to contact you directly to ascertain information regarding our utilities and include:

- Request to receive historical account information including consumption history, supply numbers, account details, pricing details and contract end dates
- Issue termination notices on our behalf
- Obtain information from third party databases including metering details
- Contact supplier to resolve objections or rejections
- Request and negotiate prices on our behalf
- Request and receive all billing information, debt information and payment terms
- Raise and deal with complaints on my behalf
- Authorise any adjustment, refunds or rebilling

This authority is to remain in place until such time as you are advised in writing to the contrary.

Customer Signature:

Customer Name:

Position in Company:

Date:
