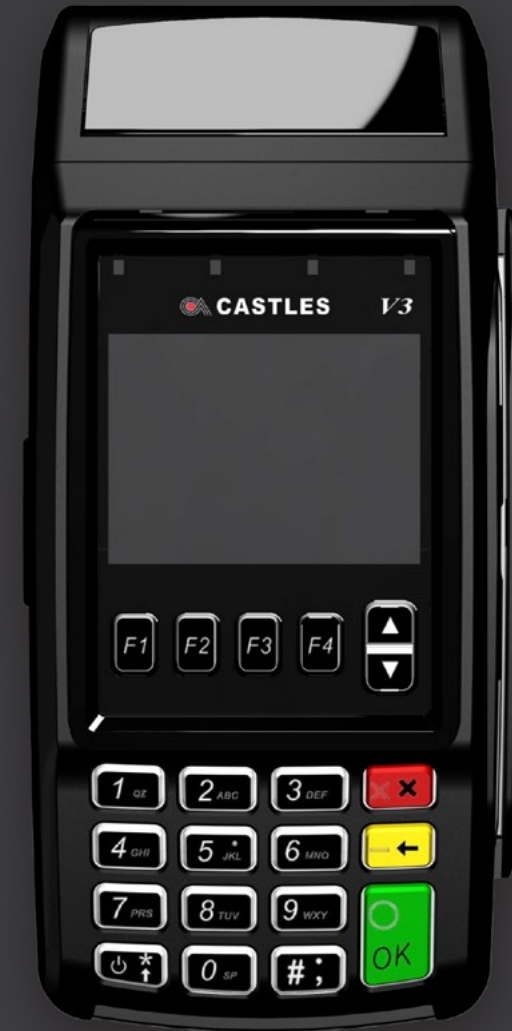xln | for small business

xln | pay

Getting started with your Castles V3C Countertop

Thank you for ordering the Castles V3C Countertop payment terminal.

In the box you will find:

• V3C (Countertop) terminal
• AC Power adaptor and power core
• LAN (Ethernet) cable
• Dial (Line) cable
• 2x Till Rolls
• Installation guide

Step 1
Place the terminal on a flat surface with the screen facing down.
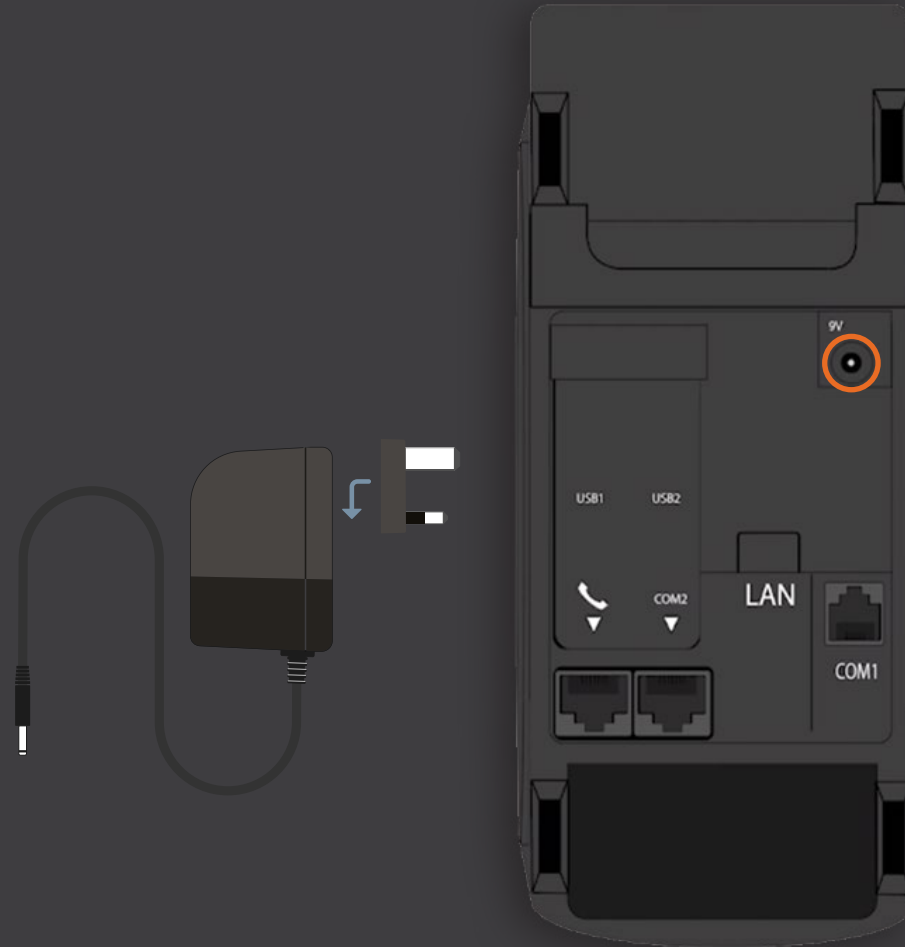
Step 2
Unlock the clip from the cable tidy bridge and lift it up.

Step 3
Connect power supply into the **9V socket**, with the other end plugged into the power outlet.

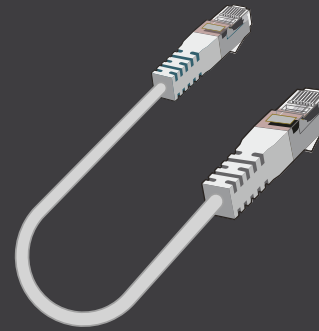## Step 4
Switch on the power outlet.

Step 1

Connect the Ethernet cable into the **LAN port** on the back of the terminal.
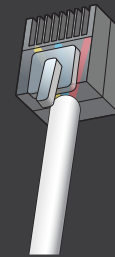
Step 2

Connect the other end of the Ethernet cable into the internet source (your router).

Step 1

Connect the clear square end cable into the **port with the phone symbol**. The other end of the cable connects to the telephone box.

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Step 1

Pull upwards on the lever located
in the middle of the printer door.

Step 2

Place the till roll in the compartment.
The paper must feed from underneath
the roll.

Step 3

Close the printer door.

Step 1

Press and hold the **power button** until the screen lights up. The terminal will power on and initialise for use.

Step 2

When the **'enter amount'** screen is displayed, attempt a test transaction with your own payment card. An '**approval**' message will be displayed after a successful transaction.