

XLN Price List

xln

for
small
business

Contents table

| | |
|-------|----------------------------------|
| 3 | International call package |
| 4 | Select services |
| 5 | Care levels |
| 6 | Additional separate rates |
| 7 | XLN bundles |
| 8-9 | Cloud Voice |
| 10-40 | Out of bundle call rates |
| 10 | Feature services |
| 11 | UK mobiles |
| 12-24 | International landline & mobiles |
| 25-26 | Satellite calls |
| 27-28 | Personal numbering |
| 29-33 | Service charge |
| 34-40 | Other rates |

International call packages

The following two packages add 500 International minutes to your package.

| Standard (36 International Destinations) - £5/month | | Premium (Additional 36 International Destinations, 72 in total) - £10/month | |
|---|--------------------|---|--------------------|
| Argentina | Korea, Republic of | Andorra | Kazakhstan |
| Australia | Luxembourg | Austria | Laos |
| Belgium | Madeira | Bahrain | Mexico |
| Canada | Malaysia | Bangladesh | Monaco |
| Canary Islands | Martinique | Bermuda | Mongolia |
| China | Netherlands | Brazil | Morocco |
| Czech Republic | New Zealand | Bulgaria | Namibia |
| Denmark | Norway | Cambodia | Pakistan |
| France | Poland | Costa Rica | Panama |
| Germany | Portugal | Croatia | Paraguay |
| Greece | Puerto Rico | Cyprus | Russian Federation |
| Guadeloupe | Singapore | Dominican Republic | Slovenia |
| Hong Kong | Spain | Falkland Islands | South Africa |
| Iceland | Sweden | Finland | Thailand |
| India | Switzerland | Gibraltar | Turkey |
| Ireland | Taiwan | Hungary | Uruguay |
| Israel | USA | Indonesia | Venezuela |
| Italy | Virgin Islands US | Japan | Vietnam |
| 500 mins included in either package | | | |

*All Prices are exclusive of VAT.

XLN select services – pricing per month

The following services can be added to all tariffs for an additional cost per month.

| Common Services | Cost Per Month |
|----------------------------|----------------------------------|
| 3 Way Calling | £3.00 / £0.45 per use |
| Admin Divert | £3.00 + Cost of diverted calls |
| Anonymous Call Reject* | £4.50 |
| Call Barring | £3.00 |
| Call Features Xtra | £3.00 |
| Call Minder | £3.50 |
| Call Minder Premier | £4.00 |
| Call Sign | £2.50 |
| Call Waiting | £3.00 |
| Caller Display / Caller ID | £2.50 |
| Caller Re-direct | £8.00 |
| Choose To Refuse | £3.50 |
| Presentation Number (CLIP) | £2.50 |
| Reminder Call | £2.50 / £0.32 per use |
| Remote Call Forwarding | £30.00 + Cost of forwarded calls |
| Ring Back | £2.50 / £0.36 per use |
| Smart Divert | £3.00 + Cost of diverted calls |
| Standard Call Divert | £3.00 + Cost of diverted calls |
| Wholesale 1571 | £3.00 |

* For ISDN2 or Multi Lines, an additional single-payment of £85 is required for connection.

*All Prices are exclusive of VAT.

Care levels

Additional care packages guarantee fast response times to faults on your line.

| Care Level | Response time | Price per line |
|------------|-----------------------|--------------------------|
| Level 1 | Within 3 working days | Free (comes as standard) |
| Level 2 | Within 48 hours | £1.50/month |
| Level 3 | Within 24 hours | £4.50/month |
| Level 4 | Within 6 hours | £6.95/month |

We also offer business assurance packages which cover you against the costs of fixing faults on your line.

| Business Assurance/Support | |
|--|-------------------------------------|
| Per line without Broadband or Fibre | Per line with Broadband or Fibre |
| £4.50/month | £5.50/month |

*All Prices are exclusive of VAT.

Additional separate rates

This is a schedule of charges referred to in the T&Cs. All charges exclude VAT.

| Payment Charges | | | | | |
|----------------------------|-------------------------|--------------------|---|--|---|
| Non Direct Debit Surcharge | Paper Billing Surcharge | Non-Payment Charge | Charge for restricted outbound calls due to non-payment | Charge for reinstating services suspended due to non-payment | Charge to reinstate lines ceased due to non-payment |
| £7.50/month | £3.50/month | £6.84 | £6.84 | £20.00 | £99.00 |

If your account remains unpaid 35 days after the date of the invoice, a late payment fee of £40 will be applied to your account and your account will be passed to our debt recovery company to pursue on our behalf.

| Installation & Cancellation Charges | | | | | |
|-------------------------------------|---|-------------------------------|--------------------------------|---|--|
| New line installation | Cancellation/Disconnection fee when terminating within minimum contract length: | | | Change of premises charge for telephone or broadband line | Cancellation of new broadband order within 48 hours prior to activation date |
| | Per fixed or mobile telephone line | Per ADSL broadband connection | Per fibre broadband connection | | |
| £99.00 | £299.00 | £99.00 | £199.00 | £99.00 | £69.99 |

*Promotional line install charge of £48 available

| Other charges | | | | | | | |
|-------------------------------------|----------------------------------|------------------------------|-------------------------------|---------------------------|------------|------------------|-------------------|
| Business Assurance/Support | | Engineering charges | | | | | Non-NGN surcharge |
| Per line without Broadband or Fibre | Per line with Broadband or Fibre | Landline - First hour charge | Broadband - First hour charge | Per Hour After First Hour | Weekends | | |
| | | | | | First Hour | After First Hour | |
| £4.50/month | £5.50/month | £160.00 | £210.00 | £120.00 | £265.00 | £150.00 | £3.00/month* |

*Charged monthly to broadband customers where their telephone line is incompatible with, or is not in an area supported by, our next generation network.

*All Prices are exclusive of VAT.

XLN bundles – pricing per month*

| Tariff 2019 | Phone only | Broadband only (requires a working phone line) | Phone & Broadband | Phone & Fibre |
|----------------|------------|--|-------------------|---------------|
| PAYG calls | £18.95 | £14.95 | £29.95 | £39.95 |
| Calls included | £28.95 | | £39.95 | £49.95 |

| Tariff 2020 | Phone only | Broadband only (requires a working phone line) | Phone & Broadband | Phone & Fibre |
|----------------|------------|--|-------------------|---------------|
| PAYG calls | £19.95 | £14.95 | £24.95 | £29.95 |
| Calls included | £24.95 | | £29.95 | £34.95 |

What is included?

| Tariff | Tariffs with Phone include: | | Tariffs with Broadband include: | | | |
|----------------|-----------------------------|-----------------|---------------------------------|------------------------------|----------------------|------------------------------|
| | UK landline calls | UK mobile calls | Internet usage limit | XLN Secure | Free wireless router | Public Wi-Fi |
| PAYG calls | 2p/min | 10p/min | Unlimited | £3.95/month - optional extra | Yes (£9.99 P&P) | £20/month** - optional extra |
| Calls included | Free | Free | Unlimited | Free | Yes (£9.99 P&P) | £20/month** - optional extra |

For out of bundle calls see pages 10 – 40.

*All prices are inclusive of line rental and exclusive of VAT.

**Discounts are available for all tariffs with Public Wi-Fi.

Cloud Voice

| Tariffs | Proposition | Monthly Price | UK Landline calls | UK Mobile Calls | Contract Length | Installation Charge |
|----------------------|-----------------------|---------------|-------------------|-----------------|-----------------|---------------------|
| CloudVoice Express | App + Calls | £9.95 | Free | Free | 2 years | Free |
| CloudVoice PayG | Handset + PAYG | £9.95 | 2p/min | 10p/min | 3 years | Free |
| CloudVoice Unlimited | Handset + Calls | £14.95 | Free | Free | 3 years | Free |
| CloudVoice Complete | App + Handset + Calls | £16.95 | Free | Free | 3 years | Free |

For out of bundle call calls see pages 10 – 40. All prices are inclusive of line rental and exclusive of VAT.

Extras & features

| Features | Monthly price | Set up | Term |
|----------------|---------------|--------|----------------|
| Hunt group | £1.99 | Free | 30 day rolling |
| Auto attendant | £1.99 | Free | 30 day rolling |
| Fax2Email | £1.99 | Free | 30 day rolling |

| Extras | One off cost |
|--|--------------|
| Number import date change | £10.00 |
| Polycom power supply unit | £15.00 |
| Polycom VVX411 handset | £120.00 |
| Yealink W52H (incl. charge port) | £65.00 |
| Yealink W52P (incl. charge port) with base station | £80.00 |

Cloud Voice

Tariffs Prior to 01/10/2020

| Tariff | Monthly price | Installation charge | UK landline calls | UK mobile calls | Contract length |
|---------------------------|---------------|---------------------|-------------------|-----------------|-----------------|
| Dedicated data connection | £28.95 | £99.00 | Free | Free | 2 years |
| PAYG user + handset | £9.95 | Free | 2p/min | 10p/min | 3 years |
| Unlimited user + handset | £14.95 | Free | Free | Free | 3 years |

Cancellation fees

| Line | Dedicated data connection - Fibre | Dedicated data connection - Broadband | Handset repayment (per handset) |
|---------|-----------------------------------|---------------------------------------|---------------------------------|
| £299.00 | £199.00 | £99.00 | £99.00 |

*All Prices are exclusive of VAT

Feature services

| Type | Call code | Connection fee (pence) | Pence per minute |
|-------------------------|-----------|------------------------|------------------|
| UK Messaging Services C | C1 | 13 | 22.0 |
| Last Number Calling | CR1471 | 15 | 0.0 |
| Call Return | CR1571 | 15 | 0.0 |
| Emergency Call | EMG | 0 | 0.0 |
| REMINDER CALL | NACT0007 | 36 | 0.0 |
| 3 WAY CALLING | NACT0012 | 45 | 0.0 |
| RING BACK | NACT0037 | 36 | 0.0 |
| On-Net Call to Mobile | NET2NETTA | 16 | 13.0 |
| UK Freephone | Z0 | 0 | 0.0 |

*All Prices are exclusive of VAT

UK Mobiles

| Type | Call code | Connection fee (pence) | Pence per minute |
|-------------------------------|-----------|------------------------|------------------|
| UK Mobile O2 | FM1 | 20 | 10.0 |
| UK Mobile Other | FM2 | 14 | 28.0 |
| UK Mobile T Mobile | FM3 | 20 | 10.0 |
| UK Mobile Orange | FM4 | 20 | 10.0 |
| UK Mobile Vodafone | FM5 | 20 | 10.0 |
| UK Mobile Hutchison 3G | FM6 | 20 | 10.0 |
| UK Mobile BT Fusion | FM8 | 0 | 18.0 |
| UK Mobile Magrathea | FM9 | 14 | 18.9 |
| UK Mobile Voice and Data | FM10 | 14 | 18.9 |
| FM11 Chargeband | FM11 | 13 | 32.0 |
| FM12 Chargeband | FM12 | 9 | 25.0 |
| FM13 Chargeband | FM13 | 12 | 30.0 |
| UK Mobile Other | FM14 | 9 | 20.0 |
| UK Mobile Other | FM15 | 8 | 25.0 |
| UK Mobile Stour Marine | FM16 | 20 | 17.0 |
| FM17 Chargeband | FM17 | 9 | 20.0 |
| FM1D Chargeband | FM1D | 14 | 0.0 |
| FM3A Chargeband | FM3A | 20 | 10.0 |
| Fixed to Mobile Broadband SMS | F2MBSMS | 14 | 0.0 |
| Fixed to Mobile SMS | F2MSMS | 14 | 0.0 |

*All Prices are exclusive of VAT

International calls (1 of 13)

| Country | Country code | Calls to Landline (XC...) | | Calls to Mobile (XM...) | |
|----------------------|--------------|---------------------------|------------------|-------------------------|------------------|
| | | Connection fee (pence) | Pence per minute | Connection fee (pence) | Pence per minute |
| Andorra | AD | 20 | 31.0 | 20.0 | 48.5 |
| United Arab Emirates | AE | 20 | 73.0 | 20.0 | 90.5 |
| Afghanistan | AF | 20 | 143.0 | 15.0 | 51.0 |
| Antigua & Barbuda | AG | 20 | 59.0 | 20.0 | 76.5 |
| Anguilla | AI | 20 | 59.0 | 20.0 | 59.0 |
| Albania | AL | 20 | 45.0 | 20.0 | 62.5 |
| Armenia | AM | 20 | 73.0 | 20.0 | 90.5 |
| Netherlands Antilles | AN | 20 | 73.0 | 20.0 | 160.5 |
| Angola | AO | 20 | 108.0 | 20.0 | 125.5 |
| Antarctica | AQ | 20 | 143.0 | 20.0 | 143.0 |
| Argentina | AR | 20 | 87.0 | 20.0 | 104.5 |
| American Samoa | AS | 20 | 143.0 | 20.0 | 143.0 |
| Austria | AT | 20 | 24.0 | 20.0 | 41.5 |
| Australia | AU | 20 | 38.0 | 20.0 | 55.5 |
| Aruba | AW | 20 | 73.0 | 20.0 | 90.5 |
| Azerbaijan | AZ | 20 | 73.0 | 20.0 | 90.5 |
| Bosnia Herzegovina | BA | 20 | 45.0 | 20.0 | 62.5 |
| Barbados | BB | 20 | 59.0 | 20.0 | 76.5 |
| Bangladesh | BD | 20 | 45.0 | 20.0 | 62.5 |
| Belgium | BE | 20 | 24.0 | 20.0 | 41.5 |

*All Prices are exclusive of VAT

International calls (2 of 13)

| Country | Country code | Calls to Landline (XC...) | | Calls to Mobile (XM...) | |
|---------------------------|--------------|---------------------------|------------------|-------------------------|------------------|
| | | Connection fee (pence) | Pence per minute | Connection fee (pence) | Pence per minute |
| Burkina Faso | BF | 20 | 108.0 | 20.0 | 125.5 |
| Bulgaria | BG | 20 | 45.0 | 20.0 | 62.5 |
| Bahrain | BH | 20 | 73.0 | 20.0 | 90.5 |
| Burundi | BI | 20 | 108.0 | 20.0 | 125.5 |
| Benin | BJ | 20 | 108.0 | 20.0 | 125.5 |
| Bermuda | BM | 20 | 59.0 | 20.0 | 76.5 |
| Brunei Darussalam | BN | 20 | 87.0 | 20.0 | 104.5 |
| Bolivia | BO | 20 | 108.0 | 20.0 | 125.5 |
| Brazil | BR | 20 | 87.0 | 20.0 | 104.5 |
| Bahamas | BS | 20 | 59.0 | 20.0 | 24.0 |
| Bhutan | BT | 20 | 143.0 | 20.0 | 143.0 |
| Botswana | BW | 20 | 87.0 | 20.0 | 104.5 |
| Belarus | BY | 20 | 73.0 | 20.0 | 90.5 |
| Belize | BZ | 20 | 108.0 | 20.0 | 34.0 |
| Canada | CA | 20 | 20.5 | 20.0 | 20.5 |
| Cocos Keeling Islands | CC | 20 | 143.0 | 20.0 | 143.0 |
| Congo Democratic Republic | CD | 20 | 108.0 | 20.0 | 125.5 |
| Central African Republic | CF | 20 | 143.0 | 20.0 | 143.0 |
| Congo | CG | 20 | 108.0 | 15.0 | 23.0 |
| Switzerland | CH | 20 | 24.0 | 20.0 | 41.5 |

*All Prices are exclusive of VAT

International calls (3 of 13)

| Country | Country code | Calls to Landline (XC...) | | Calls to Mobile (XM...) | |
|--------------------------|--------------|---------------------------|------------------|-------------------------|------------------|
| | | Connection fee (pence) | Pence per minute | Connection fee (pence) | Pence per minute |
| Switzerland Mobile Other | CHO | Not available | Not available | 20.0 | 69.0 |
| Ivory Coast | CI | 20 | 87.0 | 20.0 | 104.5 |
| Cook Islands | CK | 20 | 143.0 | 20.0 | 143.0 |
| Chile | CL | 20 | 87.0 | 20.0 | 104.5 |
| Cameroon | CM | 20 | 87.0 | 20.0 | 104.5 |
| China | CN | 20 | 73.0 | 20.0 | 90.5 |
| Colombia | CO | 20 | 108.0 | 20.0 | 125.5 |
| Costa Rica | CR | 20 | 87.0 | 20.0 | 104.5 |
| Cuba | CU | 20 | 143.0 | 20.0 | 160.5 |
| Cape Verde Islands | CV | 20 | 143.0 | 15.0 | 42.0 |
| Christmas Islands | CX | 20 | 143.0 | 20.0 | 41.5 |
| Cyprus | CY | 20 | 45.0 | 20.0 | 62.5 |
| Czech Republic | CZ | 20 | 31.0 | 20.0 | 48.5 |
| Germany | DE | 20 | 24.0 | 20.0 | 41.5 |
| Djibouti | DJ | 20 | 143.0 | 20.0 | 160.5 |
| Denmark | DK | 20 | 24.0 | 20.0 | 41.5 |
| Denmark Mobile Other | DKO | Not available | Not available | 20.0 | 38.0 |
| Dominica | DM | 20 | 59.0 | 15.0 | 17.0 |
| Dominican Republic | DO | 20 | 59.0 | 20.0 | 76.5 |
| Algeria | DZ | 20 | 45.0 | 20.0 | 62.5 |

*All Prices are exclusive of VAT

International calls (4 of 13)

| Country | Country code | Calls to Landline (XC...) | | Calls to Mobile (XM...) | |
|--------------------|--------------|---------------------------|------------------|-------------------------|------------------|
| | | Connection fee (pence) | Pence per minute | Connection fee (pence) | Pence per minute |
| Ecuador | EC | 20 | 108.0 | 20.0 | 125.5 |
| Estonia | EE | 20 | 45.0 | 20.0 | 62.5 |
| Estonia Premium | EEP | 20 | 85.0 | 20.0 | 85.0 |
| Egypt | EG | 20 | 87.0 | 20.0 | 104.5 |
| Western Sahara | EH | 20 | 87.0 | 20.0 | 87.0 |
| Eritrea | ER | 20 | 108.0 | 15.0 | 48.5 |
| Spain | ES | 20 | 24.0 | 20.0 | 41.5 |
| Canary Islands | ESC | 20 | 31.0 | 20.0 | 31.0 |
| Spain Mobile Other | ESO | Not available | Not available | 20.0 | 32.0 |
| Ethiopia | ET | 20 | 108.0 | 20.0 | 125.5 |
| Finland | FI | 20 | 24.0 | 20.0 | 41.5 |
| Finland (PREMIUM) | FIP | 20 | 38.0 | 20.0 | 38.0 |
| Fiji | FJ | 20 | 143.0 | 20.0 | 160.5 |
| Falkland Islands | FK | 20 | 108.0 | 20.0 | 108.0 |
| Micronesia | FM | 20 | 143.0 | 20.0 | 143.0 |
| Faroe Islands | FO | 20 | 31.0 | 20.0 | 48.5 |
| France | FR | 20 | 24.0 | 20.0 | 41.5 |
| Gabon | GA | 20 | 108.0 | 20.0 | 125.5 |
| Grenada | GD | 20 | 59.0 | 20.0 | 76.5 |
| Georgia | GE | 20 | 73.0 | 20.0 | 90.5 |

*All Prices are exclusive of VAT

International calls (5 of 13)

| Country | Country code | Calls to Landline (XC...) | | Calls to Mobile (XM...) | |
|-------------------|--------------|---------------------------|------------------|-------------------------|------------------|
| | | Connection fee (pence) | Pence per minute | Connection fee (pence) | Pence per minute |
| French Guyana | GF | 20 | 143.0 | 20.0 | 160.5 |
| Ghana | GH | 20 | 87.0 | 20.0 | 104.5 |
| Gibraltar | GI | 20 | 31.0 | 20.0 | 48.5 |
| Greenland | GL | 20 | 143.0 | 20.0 | 160.5 |
| Gambia | GM | 20 | 108.0 | 20.0 | 125.5 |
| Guinea | GN | 20 | 108.0 | 20.0 | 125.5 |
| Guadeloupe | GP | 20 | 59.0 | 20.0 | 76.5 |
| Equatorial Guinea | GQ | 20 | 143.0 | 20.0 | 143.0 |
| Greece | GR | 20 | 24.0 | 20.0 | 41.5 |
| Guatemala | GT | 20 | 87.0 | 0.0 | 0.0 |
| Guam | GU | 20 | 143.0 | 20.0 | 143.0 |
| Guinea Bissau | GW | 20 | 143.0 | 20.0 | 143.0 |
| Guyana | GY | 20 | 108.0 | 15.0 | 41.3 |
| Hong Kong | HK | 20 | 38.0 | 20.0 | 38.0 |
| Honduras | HN | 20 | 87.0 | 20.0 | 104.5 |
| Croatia | HR | 20 | 45.0 | 20.0 | 62.5 |
| Haiti | HT | 20 | 108.0 | 20.0 | 125.5 |
| Hungary | HU | 20 | 31.0 | 20.0 | 48.5 |
| Indonesia | ID | 20 | 73.0 | 20.0 | 90.5 |
| Ireland | IE | 20 | 17.0 | 20.0 | 34.5 |

*All Prices are exclusive of VAT

International calls (6 of 13)

| Country | Country code | Calls to Landline (XC...) | | Calls to Mobile (XM...) | |
|--------------------------|--------------|---------------------------|------------------|-------------------------|------------------|
| | | Connection fee (pence) | Pence per minute | Connection fee (pence) | Pence per minute |
| Ireland Universal Access | IEU | Not available | Not available | 20.0 | 53.0 |
| Israel | IL | 20 | 38.0 | 20.0 | 55.5 |
| India | IN | 20 | 45.0 | 20.0 | 62.5 |
| Diego Garcia | IO | 20 | 143.0 | 20.0 | 143.0 |
| Iraq | IQ | 20 | 87.0 | 20.0 | 87.0 |
| Iran | IR | 20 | 87.0 | 20.0 | 104.5 |
| Iceland | IS | 20 | 45.0 | 20.0 | 62.5 |
| Italy | IT | 20 | 24.0 | 20.0 | 41.5 |
| Jamaica | JM | 20 | 59.0 | 20.0 | 76.5 |
| Jordan | JO | 20 | 87.0 | 20.0 | 104.5 |
| Japan | JP | 20 | 38.0 | 20.0 | 55.5 |
| Kenya | KE | 20 | 87.0 | 20.0 | 104.5 |
| Kyrgyzstan | KG | 20 | 73.0 | 20.0 | 90.5 |
| Cambodia | KH | 20 | 143.0 | 20.0 | 160.5 |
| Kiribati | KI | 20 | 143.0 | 20.0 | 143.0 |
| Comores | KMC | 20 | 143.0 | 20.0 | 143.0 |
| St Christopher | KN | 20 | 59.0 | 20.0 | 59.0 |
| North Korea | KP | 20 | 143.0 | 20.0 | 143.0 |
| South Korea | KR | 20 | 73.0 | 20.0 | 90.5 |
| Kuwait | KW | 20 | 73.0 | 20.0 | 90.5 |

*All Prices are exclusive of VAT

International calls (7 of 13)

| Country | Country code | Calls to Landline (XC...) | | Calls to Mobile (XM...) | |
|------------------|--------------|---------------------------|------------------|-------------------------|------------------|
| | | Connection fee (pence) | Pence per minute | Connection fee (pence) | Pence per minute |
| Cayman Islands | KY | 20 | 59.0 | 15.0 | 21.0 |
| Kazakhstan | KZ | 20 | 73.0 | 20.0 | 90.5 |
| Laos | LA | 20 | 143.0 | 20.0 | 143.0 |
| Lebanon | LB | 20 | 87.0 | 20.0 | 104.5 |
| St. Lucia | LC | 20 | 59.0 | 20.0 | 76.5 |
| Liechtenstein | LI | 20 | 31.0 | 20.0 | 48.5 |
| Sri Lanka | LK | 20 | 87.0 | 20.0 | 104.5 |
| Liberia | LR | 20 | 87.0 | 20.0 | 104.5 |
| Lesotho | LS | 20 | 108.0 | 20.0 | 125.5 |
| Lithuania | LT | 20 | 45.0 | 20.0 | 62.5 |
| Luxembourg | LU | 20 | 24.0 | 20.0 | 41.5 |
| Latvia | LV | 20 | 45.0 | 20.0 | 62.5 |
| Libya | LY | 20 | 45.0 | 20.0 | 62.5 |
| Morocco | MA | 20 | 45.0 | 20.0 | 62.5 |
| Monaco | MC | 20 | 31.0 | 20.0 | 48.5 |
| Moldova | MD | 20 | 108.0 | 20.0 | 125.5 |
| Montenegro | ME | 15 | 25.0 | 15.0 | 54.0 |
| Madagascar | MG | 20 | 108.0 | 20.0 | 125.5 |
| Marshall Islands | MH | 20 | 143.0 | 20.0 | 143.0 |
| Macedonia | MK | 20 | 45.0 | 20.0 | 62.5 |

*All Prices are exclusive of VAT

International calls (8 of 13)

| Country | Country code | Calls to Landline (XC...) | | Calls to Mobile (XM...) | |
|--------------------------|--------------|---------------------------|------------------|-------------------------|------------------|
| | | Connection fee (pence) | Pence per minute | Connection fee (pence) | Pence per minute |
| Mali | ML | 20 | 108.0 | 20.0 | 125.5 |
| Myanmar | MM | 20 | 108.0 | 20.0 | 125.5 |
| Mongolia | MN | 20 | 143.0 | 15.0 | 21.0 |
| Macau | MO | 20 | 87.0 | 20.0 | 104.5 |
| Northern Marianas | MP | 20 | 143.0 | 20.0 | 143.0 |
| Martinique | MQ | 20 | 59.0 | 20.0 | 76.5 |
| Mauritania | MR | 20 | 108.0 | 20.0 | 125.5 |
| Montserrat | MS | 20 | 59.0 | 15.0 | 36.0 |
| Malta | MT | 20 | 31.0 | 20.0 | 48.5 |
| Mauritius | MU | 20 | 87.0 | 20.0 | 104.5 |
| Maldives | MV | 20 | 108.0 | 20.0 | 125.5 |
| Malawi | MW | 20 | 87.0 | 20.0 | 104.5 |
| Mexico | MX | 20 | 73.0 | 20.0 | 73.0 |
| Mexico (EQUAL ACCESS) | MXEA | 20 | 54.0 | 20.0 | 54.0 |
| Malaysia | MY | 20 | 38.0 | 20.0 | 55.5 |
| Mozambique | MZ | 20 | 108.0 | 20.0 | 125.5 |
| Namibia | NA | 20 | 108.0 | 20.0 | 125.5 |
| New Caledonia | NC | 20 | 143.0 | 15.0 | 48.0 |
| Niger | NE | 20 | 108.0 | 20.0 | 125.5 |
| Netherlands Mobile Other | NEO | Not available | Not available | 20.0 | 32.0 |

*All Prices are exclusive of VAT

International calls (9 of 13)

| Country | Country code | Calls to Landline (XC...) | | Calls to Mobile (XM...) | |
|------------------------------|--------------|---------------------------|------------------|-------------------------|------------------|
| | | Connection fee (pence) | Pence per minute | Connection fee (pence) | Pence per minute |
| Norfolk Island | NF | 20 | 143.0 | 20.0 | 143.0 |
| Nigeria | NG | 20 | 73.0 | 20.0 | 90.5 |
| Nicaragua | NI | 20 | 87.0 | 20.0 | 104.5 |
| Netherlands | NL | 20 | 24.0 | 20.0 | 41.5 |
| Norway | NO | 20 | 24.0 | 20.0 | 41.5 |
| Nepal | NP | 20 | 87.0 | 20.0 | 104.5 |
| Nauru | NR | 20 | 143.0 | 20.0 | 143.0 |
| Niue | NU | 20 | 143.0 | 20.0 | 143.0 |
| New Zealand | NZ | 20 | 38.0 | 20.0 | 55.5 |
| Oman | OM | 20 | 73.0 | 15.0 | 41.0 |
| Panama | PA | 20 | 87.0 | 20.0 | 104.5 |
| Peru | PE | 20 | 87.0 | 20.0 | 104.5 |
| French Polynesia | PF | 20 | 143.0 | 20.0 | 160.5 |
| Papua New Guinea | PG | 20 | 143.0 | 15.0 | 113.0 |
| Philippines | PH | 20 | 73.0 | 20.0 | 90.5 |
| Pakistan | PK | 20 | 45.0 | 20.0 | 62.5 |
| Poland | PL | 20 | 31.0 | 20.0 | 48.5 |
| St. Pierre & Miquelon | PM | 20 | 143.0 | 20.0 | 143.0 |
| Puerto Rico | PR | 20 | 59.0 | 20.0 | 59.0 |
| Palestinian Authority Mobile | PS | Not available | Not available | 15.0 | 24.0 |

*All Prices are exclusive of VAT

International calls (10 of 13)

| Country | Country code | Calls to Landline (XC...) | | Calls to Mobile (XM...) | |
|---------------------|--------------|---------------------------|------------------|-------------------------|------------------|
| | | Connection fee (pence) | Pence per minute | Connection fee (pence) | Pence per minute |
| Portugal | PT | 20 | 24.0 | 20.0 | 41.5 |
| Azores | PTA | 20 | 31.0 | 20.0 | 31.0 |
| Portugal | PTM | 20 | 31.0 | 20.0 | 31.0 |
| Palau | PW | 20 | 143.0 | 20.0 | 143.0 |
| Paraguay | PY | 20 | 87.0 | 20.0 | 104.5 |
| Qatar | QA | 20 | 73.0 | 20.0 | 90.5 |
| Reunion | RE | 20 | 143.0 | 20.0 | 160.5 |
| Romania | RO | 20 | 45.0 | 20.0 | 62.5 |
| Russia | RU | 20 | 45.0 | 20.0 | 62.5 |
| Russia Major Cities | RUC | 20 | 11.0 | 20.0 | 11.0 |
| Rwanda | RW | 20 | 108.0 | 20.0 | 15.0 |
| Saudi Arabia | SA | 20 | 73.0 | 20.0 | 90.5 |
| Solomon Islands | SB | 20 | 143.0 | 20.0 | 143.0 |
| Seychelles | SC | 20 | 87.0 | 20.0 | 104.5 |
| Sudan | SD | 20 | 87.0 | 20.0 | 104.5 |
| Sweden | SE | 20 | 24.0 | 20.0 | 41.5 |
| Singapore | SG | 20 | 38.0 | 20.0 | 55.5 |
| Ascension Island | SH | 20 | 143.0 | 20.0 | 143.0 |
| St. Helena | SHE | 20 | 104.0 | 20.0 | 104.0 |
| Slovenia | SI | 20 | 45.0 | 20.0 | 62.5 |

*All Prices are exclusive of VAT

International calls (11 of 13)

| Country | Country code | Calls to Landline (XC...) | | Calls to Mobile (XM...) | |
|------------------------|--------------|---------------------------|------------------|-------------------------|------------------|
| | | Connection fee (pence) | Pence per minute | Connection fee (pence) | Pence per minute |
| Slovakia | SK | 20 | 31.0 | 20.0 | 48.5 |
| St. Kitts & Nevis | SKN | 20 | 59.0 | 15.0 | 30.0 |
| Sierra Leone | SL | 20 | 87.0 | 20.0 | 104.5 |
| San Marino | SM | 20 | 31.0 | 20.0 | 31.0 |
| Senegal | SN | 20 | 87.0 | 20.0 | 104.5 |
| Somalia | SO | 20 | 143.0 | 20.0 | 160.5 |
| Suriname | SR | 20 | 108.0 | 20.0 | 125.5 |
| Sao Tome & Principe | ST | 20 | 143.0 | 20.0 | 143.0 |
| El Salvador | SV | 20 | 87.0 | 20.0 | 104.5 |
| Syria | SY | 20 | 87.0 | 20.0 | 104.5 |
| Swaziland | SZ | 20 | 108.0 | 20.0 | 125.5 |
| Turks & Caicos Islands | TC | 20 | 59.0 | 15.0 | 26.0 |
| Chad | TD | 20 | 143.0 | 20.0 | 143.0 |
| Togo | TG | 20 | 108.0 | 20.0 | 125.5 |
| Thailand | TH | 20 | 73.0 | 20.0 | 90.5 |
| Tajikistan | TJ | 20 | 108.0 | 15.0 | 31.0 |
| Tokelau | TK | 20 | 143.0 | 20.0 | 143.0 |
| Turkmenistan | TM | 20 | 73.0 | 20.0 | 90.5 |
| Tunisia | TN | 20 | 45.0 | 20.0 | 62.5 |
| Tonga | TO | 20 | 143.0 | 20.0 | 143.0 |

*All Prices are exclusive of VAT

International calls (12 of 13)

| Country | Country code | Calls to Landline (XC...) | | Calls to Mobile (XM...) | |
|--------------------------|--------------|---------------------------|------------------|-------------------------|------------------|
| | | Connection fee (pence) | Pence per minute | Connection fee (pence) | Pence per minute |
| East Timor | TP | 20 | 143.0 | 20.0 | 143.0 |
| Turkey | TR | 20 | 45.0 | 20.0 | 62.5 |
| Trinidad & Tobago | TT | 20 | 59.0 | 20.0 | 76.5 |
| Tuvalu | TV | 20 | 143.0 | 20.0 | 143.0 |
| Taiwan | TW | 20 | 73.0 | 20.0 | 90.5 |
| Tanzania | TZ | 20 | 87.0 | 20.0 | 104.5 |
| Ukraine | UA | 20 | 73.0 | 20.0 | 90.5 |
| Uganda | UG | 20 | 87.0 | 20.0 | 104.5 |
| USA | US | 20 | 20.5 | 20.0 | 20.5 |
| USA Freephone | USF | 0 | 0.0 | 0.0 | 0.0 |
| Uruguay | UY | 20 | 87.0 | 15.0 | 27.0 |
| Uzbekistan | UZ | 20 | 73.0 | 20.0 | 90.5 |
| Vatican City State | VA | 20 | 24.0 | 20.0 | 24.0 |
| St. Vincent & Grenadines | VC | 20 | 59.0 | 15.0 | 36.0 |
| Venezuela | VE | 20 | 87.0 | 20.0 | 104.5 |
| British Virgin Islands | VG | 20 | 59.0 | 15.0 | 17.0 |
| US Virgin Islands | VI | 20 | 59.0 | 20.0 | 59.0 |
| Vietnam | VN | 20 | 108.0 | 20.0 | 125.5 |
| Vanuatu | VU | 20 | 143.0 | 15.0 | 113.0 |
| Wallis & Futuna | WF | 20 | 143.0 | 20.0 | 143.0 |

*All Prices are exclusive of VAT

International calls (13 of 13)

| Country | Country code | Calls to Landline (XC...) | | Calls to Mobile (XM...) | |
|-----------------------|--------------|---------------------------|------------------|-------------------------|------------------|
| | | Connection fee (pence) | Pence per minute | Connection fee (pence) | Pence per minute |
| Samoa West | WS | 20 | 143.0 | 20.0 | 143.0 |
| Yemen | YE | 20 | 108.0 | 20.0 | 125.5 |
| Mayotte | YT | 20 | 143.0 | 20.0 | 143.0 |
| Fixed Rate for Serbia | YU | 20 | 45.0 | 20.0 | 62.5 |
| South Africa | ZA | 20 | 38.0 | 20.0 | 55.5 |
| Zambia | ZM | 20 | 87.0 | 20.0 | 104.5 |
| Zimbabwe | ZW | 20 | 87.0 | 20.0 | 87.0 |

*All Prices are exclusive of VAT

Satellite calls (1 of 2)

| Type | Call code | Connection fee (pence) | Pence per minute |
|-----------------------------------|-----------|------------------------|------------------|
| Inmarsat Atlantic Ocean East | SAE | 0 | 603.0 |
| Inmarsat Indian Ocean | SAI | 0 | 603.0 |
| Inmarsat m | SAM | 0 | 193.0 |
| Inmarsat Pacific Ocean | SAP | 0 | 603.0 |
| Inmarsat Single Number Access | SAS | 0 | 603.0 |
| Inmarsat Atlantic Ocean West | SAW | 0 | 603.0 |
| Inmarsat Atlantic Ocean East | SBE | 0 | 253.0 |
| Inmarsat BGAN-Satellite | SBG | 0 | 428.0 |
| Inmarsat Indian Ocean | SBI | 0 | 603.0 |
| Inmarsat Pacific Ocean | SBP | 0 | 253.0 |
| Inmarsat Single Number Access | SBS | 0 | 253.0 |
| Inmarsat Atlantic Ocean West | SBW | 0 | 603.0 |
| Inmarsat Atlantic Ocean East ISDN | SDE | 0 | 428.0 |
| Inmarsat Indian Ocean ISDN | SDI | 0 | 428.0 |
| Inmarsat Pacific Ocean ISDN | SDP | 0 | 428.0 |
| Inmarsat - B HSD Duplex | SDS | 0 | 1790.0 |
| Inmarsat Atlantic Ocean West ISDN | SDW | 0 | 428.0 |
| Emsat Satellite System | SES | 0 | 278.0 |
| Inmarsat Atlantic Ocean East | SME | 0 | 202.0 |
| Inmarsat Indian Ocean | SMI | 0 | 202.0 |

*All Prices are exclusive of VAT

Satellite calls (2 of 2)

| Type | Call code | Connection fee (pence) | Pence per minute |
|-------------------------------|-----------|------------------------|------------------|
| Inmarsat Pacific Ocean | SMP | 0 | 202.0 |
| Inmarsat Single Number Access | SMS | 0 | 202.0 |
| Inmarsat Atlantic Ocean West | SMW | 0 | 603.0 |
| Inmarsat Atlantic Ocean East | SQE | 0 | 953.0 |
| Inmarsat Indian Ocean | SQI | 0 | 953.0 |
| Inmarsat Pacific Ocean | SQP | 0 | 953.0 |
| Inmarsat Single Number Access | SQS | 0 | 953.0 |
| Inmarsat Atlantic Ocean West | SQW | 0 | 953.0 |
| Iridium Satellite System | SR1 | 0 | 238.0 |
| Iridium Satellite System | SR2 | 0 | 233.0 |
| Inmarsat Atlantic Ocean East | SSE | 0 | 548.0 |
| Inmarsat Indian Ocean | SSI | 0 | 298.0 |
| Inmarsat Pacific Ocean | SSP | 0 | 1553.0 |
| Inmarsat Atlantic Ocean West | SSW | 0 | 428.0 |
| Thuraya Satellite System | P9U | 229 | 528.0 |

*All Prices are exclusive of VAT

Personal numbering (1 of 2)

| Type | Call code | Connection fee (pence) | Pence per minute |
|----------------------------|-----------|------------------------|------------------|
| UK Personal Numbering D | D1 | 13 | 30.0 |
| Personal Numbering e | E11 | 13 | 10.0 |
| UK Personal Numbering F | F1 | 13 | 47.0 |
| UK Personal Numbering J | J1 | 13 | 50.0 |
| UK Personal Numbering K | K1 | 13 | 60.0 |
| UK Personal Numbering pn1 | PN1 | 13 | 40.0 |
| UK Personal Numbering pn10 | PN10 | 13 | 43.0 |
| UK Personal Numbering pn11 | PN11 | 13 | 46.0 |
| UK Personal Numbering pn12 | PN12 | 13 | 43.0 |
| UK Personal Numbering pn13 | PN13 | 13 | 61.0 |
| UK Personal Numbering pn14 | PN14 | 13 | 42.0 |
| UK Personal Numbering pn17 | PN17 | 0 | 24.0 |
| UK Personal Numbering pn1A | PN1A | 13 | 40.0 |
| UK Personal Numbering pn1B | PN1B | 13 | 40.0 |
| UK Personal Numbering pn2 | PN2 | 13 | 80.0 |
| UK Personal Numbering pn20 | PN20 | 11 | 48.0 |
| UK Personal Numbering pn22 | PN22 | 16 | 22.0 |
| UK Personal Numbering pn3 | PN3 | 13 | 77.0 |
| UK Personal Numbering pn4 | PN4 | 13 | 43.0 |
| UK Personal Numbering pn5 | PN5 | 13 | 29.0 |

*All Prices are exclusive of VAT

Personal numbering (2 of 2)

| Type | Call code | Connection fee (pence) | Pence per minute |
|---------------------------|-----------|------------------------|------------------|
| UK Personal Numbering pn6 | PN6 | 13 | 33.0 |
| UK Personal Numbering pn7 | PN7 | 90 | 11.0 |
| UK Personal Numbering pn8 | PN8 | 13 | 27.0 |
| UK Personal Numbering pn9 | PN9 | 13 | 32.0 |

*All Prices are exclusive of VAT

Service Charge (1 of 5)

| Type | Call code | Connection fee (pence) | First minute cost (pence) | Pence per minute thereafter |
|-------------------|-----------|---------------------------|------------------------------|--------------------------------|
| Service Charge 1 | SC1 | 0 | 10.0 | 10.0 |
| Service Charge 2 | SC2 | 0 | 11.0 | 11.0 |
| Service Charge 3 | SC3 | 0 | 12.0 | 12.0 |
| Service Charge 4 | SC4 | 0 | 13.0 | 13.0 |
| Service Charge 5 | SC5 | 0 | 14.0 | 14.0 |
| Service Charge 6 | SC6 | 0 | 15.0 | 15.0 |
| Service Charge 7 | SC7 | 0 | 16.0 | 16.0 |
| Service Charge 8 | SC8 | 0 | 17.0 | 17.0 |
| Service Charge 9 | SC9 | 0 | 18.0 | 18.0 |
| Service Charge 10 | SC10 | 0 | 19.0 | 19.0 |
| Service Charge 11 | SC11 | 0 | 20.0 | 20.0 |
| Service Charge 12 | SC12 | 0 | 21.0 | 21.0 |
| Service Charge 13 | SC13 | 0 | 22.0 | 22.0 |
| Service Charge 14 | SC14 | 0 | 23.0 | 23.0 |
| Service Charge 15 | SC15 | 0 | 25.0 | 25.0 |
| Service Charge 16 | SC16 | 0 | 30.0 | 30.0 |
| Service Charge 17 | SC17 | 0 | 35.0 | 35.0 |
| Service Charge 18 | SC18 | 0 | 40.0 | 40.0 |
| Service Charge 19 | SC19 | 0 | 45.0 | 45.0 |
| Service Charge 20 | SC20 | 0 | 46.0 | 46.0 |

*All Prices are exclusive of VAT

Service Charge (2 of 5)

| Type | Call code | Connection fee (pence) | First minute cost (pence) | Pence per minute thereafter |
|-------------------|-----------|------------------------|---------------------------|-----------------------------|
| Service Charge 21 | SC21 | 0 | 50.0 | 50.0 |
| Service Charge 22 | SC22 | 0 | 55.0 | 55.0 |
| Service Charge 23 | SC23 | 0 | 56.0 | 56.0 |
| Service Charge 24 | SC24 | 0 | 60.0 | 60.0 |
| Service Charge 25 | SC25 | 0 | 65.0 | 65.0 |
| Service Charge 26 | SC26 | 0 | 70.0 | 70.0 |
| Service Charge 27 | SC27 | 0 | 75.0 | 75.0 |
| Service Charge 28 | SC28 | 0 | 80.0 | 80.0 |
| Service Charge 29 | SC29 | 0 | 85.0 | 85.0 |
| Service Charge 30 | SC30 | 0 | 90.0 | 90.0 |
| Service Charge 31 | SC31 | 0 | 100.0 | 100.0 |
| Service Charge 32 | SC32 | 0 | 105.0 | 105.0 |
| Service Charge 33 | SC33 | 0 | 109.0 | 109.0 |
| Service Charge 34 | SC34 | 0 | 110.0 | 110.0 |
| Service Charge 35 | SC35 | 0 | 120.0 | 120.0 |
| Service Charge 36 | SC36 | 0 | 130.0 | 130.0 |
| Service Charge 37 | SC37 | 0 | 155.0 | 155.0 |
| Service Charge 38 | SC38 | 0 | 160.0 | 160.0 |
| Service Charge 39 | SC39 | 0 | 165.0 | 165.0 |
| Service Charge 40 | SC40 | 0 | 190.0 | 190.0 |

*All Prices are exclusive of VAT

Service Charge (3 of 5)

| Type | Call code | Connection fee (pence) | First minute cost (pence) | Pence per minute thereafter |
|-------------------|-----------|---------------------------|------------------------------|--------------------------------|
| Service Charge 41 | SC41 | 0 | 210.0 | 210.0 |
| Service Charge 42 | SC42 | 0 | 230.0 | 230.0 |
| Service Charge 43 | SC43 | 0 | 260.0 | 260.0 |
| Service Charge 44 | SC44 | 0 | 310.0 | 310.0 |
| Service Charge 45 | SC45 | 0 | 370.0 | 370.0 |
| Service Charge 46 | SC46 | 5 | 10.0 | 10.0 |
| Service Charge 47 | SC47 | 10 | 10.0 | 10.0 |
| Service Charge 48 | SC48 | 15 | 10.0 | 10.0 |
| Service Charge 49 | SC49 | 25 | 10.0 | 10.0 |
| Service Charge 50 | SC50 | 30 | 10.0 | 10.0 |
| Service Charge 51 | SC51 | 35 | 10.0 | 10.0 |
| Service Charge 52 | SC52 | 40 | 10.0 | 10.0 |
| Service Charge 53 | SC53 | 48 | 10.0 | 10.0 |
| Service Charge 54 | SC54 | 50 | 10.0 | 10.0 |
| Service Charge 55 | SC55 | 70 | 10.0 | 10.0 |
| Service Charge 56 | SC56 | 75 | 10.0 | 10.0 |
| Service Charge 57 | SC57 | 100 | 10.0 | 10.0 |
| Service Charge 58 | SC58 | 145 | 10.0 | 10.0 |
| Service Charge 59 | SC59 | 150 | 10.0 | 10.0 |
| Service Charge 60 | SC60 | 200 | 10.0 | 10.0 |

*All Prices are exclusive of VAT

Service Charge (4 of 5)

| Type | Call code | Connection fee (pence) | First minute cost (pence) | Pence per minute thereafter |
|-------------------|-----------|---------------------------|------------------------------|--------------------------------|
| Service Charge 61 | SC61 | 250 | 10.0 | 10.0 |
| Service Charge 62 | SC62 | 300 | 10.0 | 10.0 |
| Service Charge 63 | SC63 | 400 | 10.0 | 10.0 |
| Service Charge 64 | SC64 | 500 | 10.0 | 10.0 |
| Service Charge 65 | SC65 | 600 | 10.0 | 10.0 |
| Service Charge 66 | SC66 | 77 | 165.0 | 165.0 |
| Service Charge 67 | SC67 | 80 | 35.0 | 35.0 |
| Service Charge 68 | SC68 | 399 | 149.0 | 149.0 |
| Service Charge 69 | SC69 | 499 | 145.0 | 145.0 |
| Service Charge 70 | SC70 | 550 | 0.0 | 285.0 |
| Service Charge 71 | SC71 | 574 | 0.0 | 309.0 |
| Service Charge 72 | SC72 | 698 | 0.0 | 359.0 |
| Service Charge 73 | SC73 | 0 | 0.0 | 260.0 |
| Service Charge 74 | SC74 | 5 | 0.0 | 15.0 |
| Service Charge 75 | SC75 | 10 | 0.0 | 20.0 |
| Service Charge 76 | SC76 | 40 | 0.0 | 50.0 |
| Service Charge 77 | SC77 | 70 | 0.0 | 80.0 |
| Service Charge 78 | SC78 | 150 | 0.0 | 160.0 |
| Service Charge 79 | SC79 | 200 | 0.0 | 210.0 |
| Service Charge 80 | SC80 | 445 | 0.0 | 267.0 |

*All Prices are exclusive of VAT

Service Charge (5 of 5)

| Type | Call code | Connection fee (pence) | First minute cost (pence) | Pence per minute thereafter |
|--------------------|-----------|---------------------------|------------------------------|--------------------------------|
| Service Charge 81 | SC81 | 0 | 28.0 | 28.0 |
| Service Charge 82 | SC82 | 0 | 32.0 | 32.0 |
| Service Charge 83 | SC83 | 0 | 360.0 | 360.0 |
| Service Charge 84 | SC84 | 250 | 85.0 | 85.0 |
| Service Charge 85 | SC85 | 260 | 109.0 | 109.0 |
| Service Charge 86 | SC86 | 275 | 88.0 | 88.0 |
| Service Charge 87 | SC87 | 898 | 0.0 | 459.0 |
| Service Charge 88 | SC88 | 998 | 0.0 | 509.0 |
| Service Charge 89 | SC89 | 1198 | 0.0 | 609.0 |
| Service Charge 90 | SC90 | 1398 | 0.0 | 709.0 |
| Service Charge 91 | SC91 | 1598 | 0.0 | 809.0 |
| Service Charge 92 | SC92 | 7 | 0.0 | 17.0 |
| Service Charge 93 | SC93 | 13 | 0.0 | 23.0 |
| Service Charge 94 | SC94 | 80 | 0.0 | 90.0 |
| Service Charge 95 | SC95 | 100 | 0.0 | 110.0 |
| Service Charge 96 | SC96 | 300 | 0.0 | 310.0 |
| Service Charge 97 | SC97 | 360 | 0.0 | 60.0 |
| Service Charge 98 | SC98 | 360 | 0.0 | 160.0 |
| Service Charge 99 | SC99 | 360 | 0.0 | 210.0 |
| Service Charge 100 | SC100 | 360 | 0.0 | 370.0 |

*All Prices are exclusive of VAT

Other rates (1 of 7)

| Type | Call code | Connection fee (pence) | Pence per minute |
|-----------------------------|-----------|------------------------|------------------|
| E1 Chargeband | E1 | 13 | 12.0 |
| Fixed to Fixed SMS | F2FSMS | 14 | 0.0 |
| UK Wi Fi Services 1 | FW1 | 13 | 23.0 |
| UK FW10 Rate - Voice & Data | FW10 | 12 | 21.0 |
| FW12 Chargeband | FW12 | 11 | 27.0 |
| UK Wi Fi Services 2 | FW2 | 13 | 21.0 |
| UK Wi Fi Services 3 | FW3 | 13 | 21.0 |
| UK Wi Fi Services 4 | FW4 | 13 | 19.0 |
| UK Wi Fi Services 5 | FW5 | 13 | 19.0 |
| UK Wi Fi Services 6 | FW6 | 8 | 19.0 |
| UK Wi Fi Services 7 | FW7 | 12 | 21.0 |
| UK FW8 Rate - Voice & Data | FW8 | 13 | 33.0 |
| UK Wi Fi Services 9 | FW9 | 16 | 33.0 |
| UK Fixed Fee 0 | FX0 | 36 | 0.0 |
| UK Fixed Fee 1 | FX1 | 56 | 0.0 |
| UK Fixed Fee 10 | FX10 | 50 | 0.0 |
| UK Fixed Fee 11 | FX11 | 100 | 0.0 |
| UK Fixed Fee 12 | FX12 | 136 | 0.0 |
| UK Fixed Fee 13 | FX13 | 160 | 0.0 |
| UK Fixed Fee 14 | FX14 | 148 | 0.0 |

*All Prices are exclusive of VAT

Other rates (2 of 7)

| Type | Call code | Connection fee (pence) | Pence per minute |
|-----------------|-----------|------------------------|------------------|
| UK Fixed Fee 15 | FX15 | 23 | 0.0 |
| UK Fixed Fee 16 | FX16 | 36 | 0.0 |
| UK Fixed Fee 17 | FX17 | 50 | 0.0 |
| UK Fixed Fee 18 | FX18 | 70 | 0.0 |
| UK Fixed Fee 19 | FX19 | 69 | 0.0 |
| UK Fixed Fee 2 | FX2 | 86 | 0.0 |
| UK Fixed Fee 20 | FX20 | 78 | 0.0 |
| UK Fixed Fee 21 | FX21 | 250 | 0.0 |
| UK Fixed Fee 24 | FX24 | 133 | 0.0 |
| UK Fixed Fee 25 | FX25 | 131 | 0.0 |
| UK Fixed Fee 26 | FX26 | 198 | 0.0 |
| UK Fixed Fee 27 | FX27 | 196 | 0.0 |
| UK Fixed Fee 28 | FX28 | 29 | 0.0 |
| UK Fixed Fee 29 | FX29 | 20 | 0.0 |
| UK Fixed Fee 3 | FX3 | 55 | 0.0 |
| UK Fixed Fee 30 | FX30 | 102 | 0.0 |
| UK Fixed Fee 31 | FX31 | 26 | 0.0 |
| UK Fixed Fee 32 | FX32 | 129 | 0.0 |
| UK Fixed Fee 33 | FX33 | 185 | 0.0 |
| UK Fixed Fee 34 | FX34 | 185 | 0.0 |

*All Prices are exclusive of VAT

Other rates (3 of 7)

| Type | Call code | Connection fee (pence) | Pence per minute |
|---------------------------------|-----------|------------------------|------------------|
| UK Fixed Fee 35 | FX35 | 276 | 0.0 |
| UK Fixed Fee 36 | FX36 | 80 | 0.0 |
| UK Fixed Fee 37 | FX37 | 112 | 0.0 |
| UK Fixed Fee 6 | FX6 | 56 | 0.0 |
| UK Fixed Fee 8 | FX8 | 40 | 0.0 |
| UK Fixed Fee 9 | FX9 | 72 | 0.0 |
| Facility Fee Voice Text Service | FXVTS | 78 | 0.0 |
| UK Premium Rate g1 | G1 | 13 | 14.0 |
| UK Internet Services g3 | G3 | 27 | 9.0 |
| UK Internet Services g4 | G4 | 13 | 6.0 |
| G4D Chargeband | G4D | 13 | 5.6 |
| UK Internet Services g5 | G5 | 13 | 5.0 |
| UK Premium Rate g6 | G6 | 17 | 11.0 |
| UK Internet Services i1 | IT1 | 13 | 12.0 |
| UK Internet Services i10 | IT10 | 13 | 13.0 |
| UK Internet Services i11 | IT11 | 13 | 15.0 |
| UK Internet Services i12 | IT12 | 13 | 16.0 |
| UK Internet Services i13 | IT13 | 13 | 8.0 |
| UK Internet Services i14 | IT14 | 13 | 11.0 |
| UK Internet Services i15 | IT15 | 13 | 11.0 |

*All Prices are exclusive of VAT

Other rates (4 of 7)

| Type | Call code | Connection fee (pence) | Pence per minute |
|---------------------------|-----------|------------------------|------------------|
| UK Internet Services i16 | IT16 | 13 | 9.0 |
| UK Internet Services i17 | IT17 | 13 | 9.0 |
| UK Internet Services i18 | IT18 | 13 | 8.0 |
| UK Internet Services i19 | IT19 | 13 | 8.0 |
| UK Internet Services i2 | IT2 | 13 | 20.0 |
| UK Internet Services i21 | IT21 | 13 | 8.9 |
| UK Internet Services i26 | IT26 | 13 | 11.0 |
| UK Internet Services i3 | IT3 | 13 | 5.0 |
| UK Internet Services i30 | IT30 | 0 | 10.0 |
| UK Internet Services i33 | IT33 | 0 | 10.0 |
| UK Internet Services i4 | IT4 | 13 | 7.0 |
| UK Internet Services i5 | IT5 | 13 | 8.6 |
| UK Internet Services i8 | IT8 | 13 | 11.0 |
| UK Internet Services i9 | IT9 | 13 | 12.0 |
| L4D Chargeband | L4D | 13 | 9.0 |
| L5 Chargeband | L5 | 13 | 6.6 |
| UK Premium Rate M | M1 | 13 | 64.0 |
| UK Premium Rate M | M11 | 13 | 62.0 |
| UK Multi Media Services 1 | MM1 | 33 | 10.0 |
| UK Multi Media Services 2 | MM2 | 46 | 10.0 |

*All Prices are exclusive of VAT

Other rates (5 of 7)

| Type | Call code | Connection fee (pence) | Pence per minute |
|----------------------------|-----------|------------------------|------------------|
| UK Multi Media Services 3 | MM3 | 78 | 8.0 |
| UK Multi Media Services 4 | MM4 | 33 | 10.0 |
| UK Multi Media Services 5 | MM5 | 39 | 8.0 |
| UK Multi Media Services 6 | MM6 | 46 | 9.0 |
| UK Multi Media Services 7 | MM7 | 46 | 10.0 |
| UK Information Services | N1 | 13 | 27.0 |
| UK National Non Geographic | NNG | 20 | 4.0 |
| UK Premium Rate p0 | P0 | 13 | 225.0 |
| POD Chargeband | POD | 13 | 223.0 |
| UK Premium Rate p1 | P1 | 13 | 80.0 |
| UK Premium Rate p10 | P10 | 13 | 60.0 |
| UK Premium Rate p11 | P11 | 13 | 195.0 |
| UK Premium Rate p12 | P12 | 13 | 30.0 |
| UK Premium Rate p13 | P13 | 13 | 37.0 |
| UK Premium Rate p14 | P14 | 13 | 49.0 |
| UK Premium Rate p15 | P15 | 13 | 63.0 |
| UK Premium Rate p16 | P16 | 13 | 70.0 |
| UK Premium Rate p17 | P17 | 13 | 90.0 |
| UK Premium Rate p18 | P18 | 13 | 100.0 |
| UK Premium Rate p19 | P19 | 13 | 110.0 |

*All Prices are exclusive of VAT

Other rates (6 of 7)

| Type | Call code | Connection fee (pence) | Pence per minute |
|---------------------|-----------|------------------------|------------------|
| UK Premium Rate P2 | P2 | 13 | 78.0 |
| UK Premium Rate p20 | P20 | 13 | 122.0 |
| UK Premium Rate p21 | P21 | 13 | 130.0 |
| UK Premium Rate p22 | P22 | 13 | 140.0 |
| UK Premium Rate p23 | P23 | 13 | 147.0 |
| UK Premium Rate p24 | P24 | 13 | 165.0 |
| UK Premium Rate p25 | P25 | 13 | 185.0 |
| UK Premium Rate p26 | P26 | 13 | 208.0 |
| UK Premium Rate p27 | P27 | 13 | 11.0 |
| UK Premium Rate p28 | P28 | 13 | 58.0 |
| UK Premium Rate P29 | P29 | 13 | 49.0 |
| UK Premium Rate p3 | P3 | 13 | 150.0 |
| UK Premium Rate p30 | P30 | 13 | 83.0 |
| UK Premium Rate p31 | P31 | 13 | 28.0 |
| UK Premium Rate p32 | P32 | 13 | 26.0 |
| UK Premium Rate p33 | P33 | 13 | 178.0 |
| UK Premium Rate p34 | P34 | 98 | 92.0 |
| UK Premium Rate P35 | P35 | 88 | 77.0 |
| UK Premium Rate p36 | P36 | 81 | 72.0 |
| UK Premium Rate P37 | P37 | 8 | 15.0 |

*All Prices are exclusive of VAT

Other rates (7 of 7)

| Type | Call code | Connection fee (pence) | Pence per minute |
|--|-----------|------------------------|------------------|
| UK Premium Rate P38 | P38 | 8 | 13.5 |
| UK Premium Rate P39 | P39 | 8 | 15.0 |
| UK Premium Rate p4 | P4 | 13 | 80.0 |
| UK Premium Rate p40 | P40 | 8 | 16.0 |
| UK Premium Rate p41 | P41 | 8 | 17.0 |
| UK Premium Rate p43 | P43 | 181 | 333.0 |
| UK Premium Rate p44 | P44 | 334 | 180.0 |
| UK Premium Rate p55 | P5 | 13 | 80.0 |
| UK Premium Rate p5 | P55 | 94 | 93.0 |
| UK Premium Rate p6 | P6 | 13 | 43.0 |
| UK Premium Rate p62 | P62 | 275 | 274.0 |
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